

Overview

This course offers training in the methods and procedures required by staff who are engaged in the key user acceptance phase of an IT project. With the increasing emphasis on the involvement of user staff in the sign-off of systems into production, it is now essential to make sure that they are equipped with the concepts, background, and formal techniques that facilitate this.

This course enables business users to ensure that the system meets specified business requirements and is 'fit for purpose'. No technical background is assumed.

Skills Gained

On completion of this course, attendees will be able to:

- Understand the principles of testing
- Define and create testing criteria
- Identify test conditions
- Develop test cases & scripts
- Review test plans

Pre-requisites

There are no pre-requisites for this course.

Who Should Attend

This course is aimed people within the organisation who may be called on to take part in User Acceptance Testing.

Content

Introduction to Testing

- Testing Definitions
- Testing Issues
- Principles of Testing

Test Strategy

- Levels of Testing
- Categories of conditions

Reviewing Requirements

- How to review requirements

Risk Assessment

- Defining Business Risks
- Risk Factors
- Assessing Risk

User Acceptance Criteria

- Requirements-based Criteria
- Creating the Criteria
- Different types of acceptability
- The use of checklists

Identifying Test Conditions for User Acceptance Testing

- Define the Test Conditions

Test Cases and Test Scripts

- Test Cases
- Test Scripts
- Test Coverage
- Test Data

Reviewing Test Specifications

- Acceptance criteria for UAT
- Informal Testing

Course Duration: 2 Days